Name of the Insurer: **Acko Life Insurance Limited**

Registration No.: 164

CLAIMS RESPONSIVENESS DATA - April 2026

Frequency: Monthly | Scope: Retail lines of businesses | Each metric across 4 years | Ageing from DATE OF FILING

A. Proportion of claims settled by ageing bucket from date of filing (%)

#	Disposition × Ageing bucket	FY 2026-27 (upto Apr'26)	FY 2025-26	FY 2024-25	FY 2023-24
	Proportion of Claims Settled (in full/in part/repudiated/ closed/rejected)				
1	within 15 days	0%	0%	0%	0%
2	within 30 days	0%	0%	100%	0%
3	within 60 days	0%	67%	0%	0%
4	beyond 60 days	0%	33% (Claim reported in FY 25-26 however settled in FY 26-27)	0%	0%
5	unsettled at month-end being reported upon	0%	0%	0%	0%

B. Disposition mix & value proportion (%)

#	Metric	FY 2026-27 (upto Apr'26)	FY 2025-26	FY 2024-25	FY 2023-24
1	Paid in full (%)	0%	100%	100%	0%
2	Paid in part (%)	0%	0%	0%	0%
3	Repudiated (%)	0%	0%	0%	0%
4	Rejected (%)	0%	0%	0%	0%
5	Closed (%)	0%	0%	0%	0%
6	Unsettled at month-end (%)	0%	0%	0%	0%
7	**Value proportion settled (%)**	0%	100%	100%	0%

Value proportion settled = Total claims paid (full/part) ÷ Total amount claimed (claims decided for full/part or repudiated). Ageing measured from date of filing, not full-document submission.